

# TRUCK TIRE LIMITED MANUFACTURER'S WARRANTY

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# LIMITED MANUFACTURER'S WARRANTY

## LIMITED WARRANTY

Double Coin Radial TBR (Truck and Bus Radial) Tire Limited Manufacturers Warranty January 1, 2017

### TO OBTAIN AN ADJUSTMENT

- You must present the tire to be adjusted to a current Double Coin Commercial TBR Tire Dealer. (Please consult your telephone directory for locations or visit our dealer locator on our website at [www.doublecointires.com](http://www.doublecointires.com)). Tires replaced on an adjustment basis become the property of Double Coin.
- You must pay for taxes, fees or any additional services you order at the time of adjustment.
- No claim will be recognized unless submitted on a Double Coin claim form (supplied by the Double Coin Commercial TBR Tire Dealer), completely filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent.

### FOR SERVICE ASSISTANCE OR INFORMATION

- First contact the nearest Authorized Double Coin Commercial TBR Tire Dealer.
- If additional assistance is required:
  - Visit our website at [www.doublecointires.com](http://www.doublecointires.com).
  - E-mail The Double Coin Customer Relations Department at [info@doublecointires.com](mailto:info@doublecointires.com) or
  - Write to: Double Coin Customer Assistance Service Department  
406 E. Huntington Drive, Suite 200  
Monrovia, CA 91016

### WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Double Coin Light Truck Radial or radial medium TBR tires.
- Your tires bear Department of Transportation (DOT) prescribed tire identification numbers and are not branded "NA" (Not Adjustable).
- Your Double Coin TBR tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturers or Double Coin's recommendations.
- Your tires were purchased on or after January 1, 2007.

### WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

- 50% FREE REPLACEMENT WARRANTY**  
If any Double Coin TBR tire covered by this warranty becomes unserviceable due to a defect in workmanship or material during the first 50% of the original tread life (calculated by subtracting one-half (1/2) the difference between the original new tire tread depth and 2/32" from the original new tire tread depth), then Double Coin will reimburse the cost of a replacement Double Coin TBR tire to you, plus the cost of mounting and balancing as follows:
  - The defective Double Coin tire must be replaced with a comparable new Double Coin tire by an authorized Double Coin TBR tire dealer.
  - Costs of mounting and balancing will be refunded up to a maximum of \$16.00 per tire.
  - Applicable taxes and fees will be the responsibility of the owner of the vehicle.
  - 50% free replacement applies to first quality tires only. Blemished, Non-Adjustable (stamped on tire), retreads or road hazard tires are specifically excluded.
- PRORATED TIRE REPLACEMENT**  
Double Coin TBR tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the life of the original usable tread (down to 2/32" remaining usable tread), will be reimbursed to the owner on a prorated basis. You pay only for the mounting, balancing, taxes and fees.

### HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Double Coin "predetermined price for adjustment" or current advertised selling price at the adjustment location (whichever is lower) by the percentage of usable original tread that has been worn

off at the time of adjustment. You pay for mounting, balancing, and amount equal to the full current Federal Excise Tax and any other applicable taxes and fees for the comparable new Double Coin replacement tire.

### PRORATED REIMBURSEMENT EXAMPLE

If your disabled tire had an original 16/32" of usable tread depth and is worn to 8/32" of usable tread remaining you have used 50% and therefore must pay 50% of the predetermined price for adjustment or advertised selling price of a comparable tire, plus an amount equal to the full current Federal Excise Tax applicable to the comparable new replacement tire at the time of adjustment. If the price of the comparable tire is \$400.00, the cost to you would be \$200.00 plus Federal Excise Tax, mounting, balancing and any other applicable taxes.

### DEFINITION OF A COMPARABLE TIRE

A "comparable" new Double Coin tire may either be the same line of tire or, in the event that the same tire is not available, a tire of the same basic construction and quality with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the Double Coin warranty in effect at the time of replacement.

### WHAT THIS WARRANTY DOES NOT COVER

Irregular wear or tire damage due to:

- Road hazards (including punctures, cuts, snags, impact breaks, etc.)
  - Wreck, collision, or fire.
  - Improper inflation, overloading, high speed spinup, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting.
  - Mechanical condition of the vehicle.
  - Ride disturbance after the first 2/32" treadwear or due to damaged wheels or any vehicle condition.
  - Any tire intentionally altered after leaving a factory producing Double Coin tires to change its appearance (example: white inlay on a black tire).
  - Tires with weather cracking which were manufactured five (5) or more years prior to presentation (7 years on OptiGreen SmartWay®-verified products) are not covered.
  - This limited warranty is applicable only in the United States, Canada, Mexico and Central America and any tire used or equipped on a vehicle registered or operated outside the U.S., Canada, Mexico and Central America are not covered by this warranty.
  - Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted.
- Failure, damage, or irregular wear due to:
- Accident or vandalism, improper misalignment, wheel imbalance, faulty shocks or brakes;
  - Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
  - Misapplication of tire, use of improper inner tube;
  - Alteration of the tire or addition of alien material or transfer from one vehicle to another;
  - TBR tire failed due to faulty retreading or material.
  - Cost of mounting and balancing service except as noted above.
  - Loss of time or use, inconvenience, or any incidental or consequential damages.
  - Material added to a tire after leaving a factory producing Double Coin tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.
  - Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage.

### DOUBLE COIN 7 YEAR CASING WARRANTY

Effective April 19, 2017 all Double Coin casings with a DOT manufactured date as of the 1st week in January 2017 will be warranted for workmanship and materials at 100% through the first, second and third retread for a period of seven years from the manufactured date indicated in the DOT #. If an authorized Double Coin dealer examines the casing and finds such a defect Double Coin will reimburse the owner for the casing according to the following schedule:

DOUBLE COIN CASING VALUES	
DOUBLE COIN LIGHT TBR	CASING VALUES (DOUBLE COIN)
8, 8.5R17.5	\$15.00
8R19.5	\$15.00
TUBELESS	
9, 10, 11R17.5	\$20.00
9, 10R22.5	\$40.00
11R22.5, 24.5	\$65.00, \$70.00
12R22.5, 24.5	\$70.00
TUBELESS LOW PROFILE	
215, 235/75R17.5	\$15.00
225, 245, 265	\$30.00
245, 265/75R22.5	\$15.00
255, 275/70R22.5	\$65.00
295/75R22.5	\$65.00
295/80R22.5	\$65.00
285/75R24.5	\$75.00
315/80R22.5	\$65.00
385, 425, 445/65R22.5	\$65.00
TUBE-TYPE	
10.00R20	\$50.00

### YOUR LEGAL RIGHTS

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of Double Coin, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States, Canada, Mexico and Central America.

### END OF WARRANTY

A tire has delivered its full original tread life and the new tire coverage ends when the tread wear indicators become visible or 5 years from the date of manufacture as indicated by the DOT # or the date of purchase (proof of purchase required is the customers invoice). Without proof of purchase the DOT date of manufacture will be used. Double Coin casings will continue to be warranted beyond the new tire coverage for a period of 7 years from the DOT date of manufacture or the date of purchase as indicated above.

### SAFETY WARNINGS

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING.** Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED.** Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING.** Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS**
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.**
- TIRE SPINNING.** On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 km/h), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

### DOUBLE COIN

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1-888-226-5250  
[www.DoubleCoinTires.com](http://www.DoubleCoinTires.com)